



# Hemchandracharya North Gujarat University, Patan

Accredited by NAAC with "A" Grade (CGPA 3.02)

University Road, Patan (N.G.) – 384 265  
Ph.No. 02766 237000  
Email : regi@ngu.ac.in

Fax No. 02766 230743  
Website : www.ngu.ac.in

## Proceedings for Grievances Redressal Cell

Date: 16-08-2017

Time : 03 : 30 PM

Venue : Room No.126 Admin Bulding

### Agenda :

1. Create a web link on University website for complaints to be registered by teaching, non-teaching members and students.
2. To keep complaint box in each department.
3. MBA department is asked to create Google form and paste link at website.

### Members Attended:

Sr.	Name of the Member	Designation & Address	Status	Absent/Present
1.	Dr. D. M. Patel	Registrar, HNGU, Patan	Chairman	Present
2.	Dr. A. R. Patel	Establishment	Member	Present
3.	Dr. S. S. Sharma	Faculty from Science	Member	Present
4.	Dr. Nishith Bhatt	Faculty from Management	Member	Present
5.	Dr. D. B. Rathva	Faculty from Arts	Member	Present
6.	Dr. Dhruv Dave	Assistant Registrar	Member	Present
7.	Dr. Mitul Deliya	I/c. Controller of Examination	Member	Absent

### Outcome of previous meeting

1. Minutes of discussion on UGC norms for grievance and formation of grievance cell.
2. No grievance found.

No: HNGU/01/2017  
Date: 16/08/2017



  
I/c. Registrar

Copy to:

All above Grievances Cell Member.



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## Proceedings for Grievances Redressal Cell

Date: 11-09-2018

Time : 03 : 30 PM

Venue : Room No.126 Admin Bulding

### Agenda :

1. To keep record of the data from Google form.
2. To record data of the complaint box by each department.

### Members Attended:

Sr.	Name of the Member	Designation & Address	Status	Absent/Present
1.	Dr. D. M. Patel	Registrar, HNGU, Patan	Chairman	Present
2.	Dr. A. R. Makwana	Establishment	Member	Present
3.	Dr. S. S. Sharma	Faculty from Science	Member	Present
4.	Dr. Nishith Bhatt	Faculty from Management	Member	Present
5.	Dr. D. B. Rathva	Faculty from Arts	Member	Present
6.	Dr. Dhruv Dave	Assistant Registrar	Member	Present
7.	Dr. Mitul Deliya	I/c. Controller of Examination	Member	Absent

### Outcome of previous meeting

1. Google form link is pasted on the University website.
2. No grievance found.

  
I/c. Registrar

No: HNGU/01/2018

Date: 11/09/2018

Copy to:

All above Grievances Cell Member.





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## Proceedings for Grievances Redressal Cell

Date: 22-08-2019

Time : 03 : 30 PM

Venue : Room No.126 Admin Bulding

### Agenda :

1. To solve the grievances at department level otherwise forward to the grievance cell.
2. To forward the examination grievances to exam section. (Exam section is maintaining offline record).

### Members Attended:

Sr.	Name of the Member	Designation & Address	Status	Absent/Present
1.	Dr. D. M. Patel	Registrar, HNGU, Patan	Chairman	Present
2.	Dr. A. R. Makwana	Establishment	Member	Present
3.	Dr. S. S. Sharma	Faculty from Science	Member	Present
4.	Dr. Nishith Bhatt	Faculty from Management	Member	Absent
5.	Dr. D. B. Rathva	Faculty from Arts	Member	Present
6.	Dr. Dhruv Dave	Assistant Registrar	Member	Absent
7.	Dr. Mitul Deliya	I/c. Controller of Examination	Member	Present

### Outcome of previous meeting

1. Complaint box installed at each department.
2. No grievance found.

  
I/c. Registrar

No: HNGU/01 /2019

Date: 22/08/2019

Copy to:

All above Grievances Cell Member.





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## Proceedings for Grievances Redressal Cell

Date: 13-08-2020

Time : 03 : 30 PM

Venue : Room No.126 Admin Bulding

### Agenda :

1. To merge the Grievance cell and code of conduct committee.

### Members Attended:

Sr.	Name of the Member	Designation & Address	Status	Absent/Present
1.	Dr. D. M. Patel	Registrar, HNGU, Patan	Chairman	Present
2.	Dr. A. R. Makwana	Establishment	Member	Present
3.	Dr. S. S. Sharma	Faculty from Science	Member	Present
4.	Dr. Nishith Bhatt	Faculty from Management	Member	Absent
5.	Dr. D. B. Rathva	Faculty from Arts	Member	Present
6.	Dr. Dhruv Dave	Assistant Registrar	Member	Absent
7.	Dr. Mitul Deliya	I/c. Controller of Examination	Member	Present

### Outcome of previous meeting

1. Record maintaining procedure formed.

  
I/c. Registrar

No: HNGU/01 /2020

Date: 13/08/2020

Copy to:

All above Grievances Cell Member.





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## Proceedings for Grievances Redressal Cell

Date: 05-08-2021

Time : 03 : 30 PM

Venue : Room No.126 Admin Blding

### Agenda :

1. To forward girl students grievances to Committee Against Sexual Harressment ( CASH).
2. One grievance found and forwarded to Committee Against Sexual Harressment ( CASH).

### Members Attended:

Sr.	Name of the Member	Designation & Address	Status	Absent/Present
1.	Dr. D. M. Patel	Registrar, HNGU, Patan	Chairman	Present
2.	Dr. A. R. Makwana	Establishment	Member	Absent
3.	Dr. S. S. Sharma	Faculty from Science	Member	Present
4.	Dr. Nishith Bhatt	Faculty from Management	Member	Present
5.	Dr. D. B. Rathva	Faculty from Arts	Member	Present
6.	Dr. Dhruv Dave	Assistant Registrar	Member	Absent
7.	Dr. Mitul Deliya	I/c. Controller of Examination	Member	Present

### Outcome of previous meeting

1. Code of conduct committee was merged with grievance cell.
2. No grievance found.

  
I/c. Registrar

No: HNGU/01 /2021

Date: 05/08/2021

Copy to:

All above Grievances Cell Member.





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## Proceedings for Grievances Redressal Cell

Date: 15-09-2022

Time : 12 : 30 PM

Venue : Room No.126 Admin Bulding

### Agenda :

1. To Appoint students in the Grievance Redressal Cell of Department of University so that the student representation could be part of the Committee and help us to contribute more effectively.
2. To create Grievance cell at department level.

### Members Attended:

Sr.	Name of the Member	Designation & Address	Status	Absent/Present
1.	Dr. R. N. Desai	Registrar, HNGU, Patan	Chairman	Present
2.	Dr. Chirag A. Patel	I/c. Establishment	Member	Present
3.	Dr. S. S. Sharma	Faculty from Science	Member	Present
4.	Dr. Nishiith Bhatt	Faculty from Management	Member	Present
5.	Dr. D. B. Rathva	Faculty from Arts	Member	Present
6.	Dr. Dhruv Dave	Assistant Registrar	Member	Absent
7.	Dr. Mitul Deliya	I/c. Controller of Examination	Member	Present

### Outcome of previous meeting

1. Grievance resolved by Committee Against Sexual Harassment (CASH).

  
I/c. Registrar

No: HNGU/01 /2022

Date: 15/09/2022

Copy to:

All above Grievances Cell Member.





# Hemchandracharya North Gujarat University

**PATAN - 384 265 (N.G.)**

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## 2.5.2 Average percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years.

Sr.No.	Name of Exam	Academic Year				
		2021-22	2020-21	2019-20	2018-19	2017-18
1	MLibSc (Library and Information Science) Sem -I	-	-	-	-	-
2	MLibSc (Library and Information Science) Sem-II	-	-	-	-	-
3	BLibSc (Library and Information Science) Sem-I	-	-	-	-	-
4	BLibSc (Library and Information Science) Sem-II	-	-	-	-	-
5	MA (Journalism) Sem-I	-	-	-	-	-
6	MA (Journalism) Sem-II	-	-	-	-	-
7	MCA (Computer Science) Sem-I	-	3	-	1	-
8	MCA (Computer Science) Sem-II	2	-	6	3	1
9	MCA (Computer Science) Sem-III	-	-	-	-	3
10	MCA (Computer Science) Sem-IV	-	-	-	3	-
11	MCA (Computer Science) Sem-V	-	-	-	1	-
12	MCA (Computer Science) Sem-VI	-	-	-	3	-
13	MSW (Social Work) Sem-I	-	-	-	-	5
14	MSW (Social Work) Sem-II	1	-	-	-	-
15	MSW (Social Work) Sem-III	1	-	-	6	-
16	MSW (Social Work) Sem-IV	-	-	-	1	6
17	BPEd (Physical Education) Sem-I	-	-	-	-	-
18	BPEd (Physical Education) Sem-II	-	-	-	-	-
19	BPEd (Physical Education) Sem-III	-	-	-	-	-
20	BPEd (Physical Education) Sem-IV	-	-	-	-	-
21	MPEd (Physical Education) Sem-I	-	-	-	-	-
22	MPEd (Physical Education) Sem-II	-	-	-	-	-
23	MPEd (Physical Education) Sem-III	-	-	-	-	-
24	MPEd (Physical Education) Sem-IV	-	-	-	-	-
25	LLM (Criminal Laws) Sem-I	-	-	-	-	2
26	LLM (Criminal Laws) Sem-II	-	19	1	1	-
27	LLM (Criminal Laws) Sem-III	-	-	39	3	-
28	LLM (Criminal Laws) Sem-IV	-	27	-	9	6
29	LLM (Business Laws) Sem-I	-	-	12	1	-
30	LLM (Business Laws) Sem-II	-	1	3	2	7
31	LLM (Business Laws) Sem-III	-	-	6	-	-
32	LLM (Business Laws) Sem-IV	-	9	-	-	-
33	LLM (Human Rights Laws) Sem-I	-	-	17	-	-
34	LLM (Human Rights Laws) Sem-II	-	6	3	1	-
35	LLM (Human Rights Laws) Sem-III	-	1	7	2	7
36	LLM (Human Rights Laws) Sem-IV	-	-	-	7	1
37	BArch (Architecture) Sem-V	5	1	-	1	9
38	BArch (Architecture) Sem-VI	-	6	-	3	-
39	BArch (Architecture) Sem-VII	-	-	-	-	-
40	BArch (Architecture) Sem-VIII	-	-	-	-	-
41	BArch (Architecture) Sem-IX	-	-	-	-	-
42	BArch (Architecture) Sem-X	-	-	-	-	-
43	MA (English Literature) Sem-I	-	-	-	-	-
44	MA (English Literature) Sem-II	-	-	-	-	-

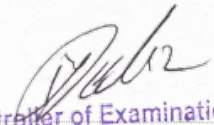
Sr.No.	Name of Exam	Academic Year				
		2021-22	2020-21	2019-20	2018-19	2017-18
45	MA (English Literature) Sem-III	-	-	-	-	-
46	MA (English Literature) Sem-IV	-	-	-	-	-
47	MA (Alankar Shastra) Sem-I	-	-	-	-	-
48	MA (AlankarShastra) Sem-II	-	-	-	-	-
49	MA (AlankarShastra) Sem-III	-	-	-	-	-
50	MA (AlankarShastra) Sem-IV	-	-	-	-	-
51	MA (VedantShastra) Sem-I	-	-	-	-	-
52	MA (VedantShastra) Sem-II	-	-	-	-	-
53	MA (VedantShastra) Sem-III	-	-	-	-	-
54	MA (VedantShastra) Sem-I	-	-	-	-	-
55	MA (PuranShastra) Sem-I	-	-	-	-	-
56	MA (PuranShastra) Sem-II	-	-	-	-	-
57	MA (PuranShastra) Sem-III	-	-	-	-	-
58	MA (PuranShastra) Sem-IV	-	-	-	-	-
59	MSc (Biotechnology) Sem-I	-	-	-	1	-
60	MSc (Biotechnology) Sem-II	-	-	-	-	3
61	MSc (Biotechnology) Sem-III	-	-	-	-	-
62	MSc (Biotechnology) Sem-IV	-	33	-	-	-
63	MSc (Physics) Sem-I	-	-	-	-	-
64	MSc (Physics) Sem-II	-	-	-	-	-
65	MSc (Physics) Sem-III	-	-	-	-	2
66	MSc (Physics) Sem-IV	-	8	-	-	-
67	MBA (Finance) Sem-I	-	-	-	-	-
68	MBA (Finance) Sem-II	-	-	-	-	-
69	MBA (Finance) Sem-III	-	-	-	-	-
70	MBA (Finance) Sem-IV	-	-	-	-	-
71	MBA (Marketing) Sem-I	-	-	-	-	-
72	MBA (Marketing) Sem-II	-	-	-	-	-
73	MBA (Marketing) Sem-III	-	-	-	-	-
74	MBA (Marketing) Sem-IV	-	-	-	-	-
75	MCom (Accounting) Sem-I	-	-	-	1	-
76	MCom (Accounting) Sem-II	-	6	-	7	-
77	MCom (Accounting) Sem-III	1	-	-	-	-
78	MCom (Accounting) Sem-IV	-	-	-	2	-
79	BBA (Management) Sem-V	-	2	-	1	12
80	BBA (Management) Sem-VI	5	3	-	3	7
81	BCom (Commerce) Sem-V	3	4	6	2	13
82	BCom (Commerce) Sem-VI	13	2	-	1	3
83	MSc (Mathematics) Sem-I	-	-	-	-	-
84	MSc (Mathematics) Sem-II	-	-	-	5	-
85	MSc (Mathematics) Sem-III	-	1	-	-	1
86	MSc (Mathematics) Sem-IV	-	4	-	4	7
87	MSc (Inorganic Chemistry) Sem-I	-	-	-	-	-
88	MSc (Inorganic Chemistry) Sem-II	6	-	-	-	-
89	MSc (Inorganic Chemistry) Sem-III	7	-	-	12	6
90	MSc (Inorganic Chemistry) Sem-IV	9	-	-	2	-
91	MSc (Physical Chemistry) Sem-I	-	-	-	-	-
92	MSc (Physical Chemistry) Sem-II	2	-	-	-	-
93	MSc (Physical Chemistry) Sem-III	3	-	-	-	-
94	MSc (Physical Chemistry) Sem-IV	12	-	-	11	-
95	MSc (Micro Biology) Sem-I	-	-	-	-	-
96	MSc (Micro Biology) Sem-II	10	1	-	-	-
97	MSc (Micro Biology) Sem-III	15	-	-	-	-
98	MSc (Micro Biology) Sem-IV	11	3	-	1	-
99	MSc (Environment Science) Sem-I	-	-	-	-	-
100	MSc (Environment Science) Sem-II	-	-	-	-	-
101	MSc (Environment Science) Sem-III	6	-	-	8	1
102	MSc (Environment Science) Sem-IV	3	-	-	2	1





Sr.No.	Name of Exam	Academic Year				
		2021-22	2020-21	2019-20	2018-19	2017-18
103	MSc (Zoology) Sem-I	1	-	-	-	-
104	MSc (Zoology) Sem-II	1	-	-	2	-
105	MSc (Zoology) Sem-III	-	-	-	-	-
106	MSc (Zoology) Sem-IV	3	-	-	1	-
107	MSc (Botany) Sem-I	-	-	-	-	-
108	MSc (Botany) Sem-II	-	-	-	1	-
109	MSc (Botany) Sem-III	-	-	-	-	-
110	MSc (Botany) Sem-IV	-	-	-	2	-
111	P.G.D.M.L.T. Sem-I	-	-	-	-	-
112	P.G.D.M.L.T. Sem-II	6	-	-	1	3
113	PGDYED (YogaEducation) Sem-I	-	-	-	-	-
114	PGDYED (YogaEducation) Sem-II	-	-	-	-	-
115	MSc (Electronics) Sem-I	-	-	-	-	-
116	MSc (Electronics) Sem-II	1	-	-	-	-
117	MSc (Electronics) Sem-III	3	-	-	-	-
118	MSc (Electronics) Sem-IV	1	-	-	-	-
119	MPhil (Commerce) Sem-I	-	-	-	1	1
120	MPhil (Commerce) Sem-II	-	-	-	1	2
121	MPhil (Chemistry) Sem-I	-	-	-	-	-
122	MPhil (Chemistry) Sem-II	-	-	-	1	3
123	MPhil (Economics) Sem-I	-	-	-	3	-
124	MPhil (Economics) Sem-II	-	-	-	-	-
125	MPhil (Education) Sem-I	-	-	-	-	-
126	MPhil (Education) Sem-II	-	-	-	-	-
127	MPhil (English) Sem-I	-	-	-	-	-
128	MPhil (English) Sem-II	-	-	-	-	-
129	MPhil (Gujarati) Sem-I	-	-	-	-	-
130	MPhil (Gujarati) Sem-II	-	-	-	-	-
131	MPhil (Hindi) Sem-I	-	-	-	-	-
132	MPhil (Hindi) Sem-II	-	-	-	-	-
133	MPhil (History) Sem-I	-	-	-	-	-
134	MPhil (History) Sem-II	-	-	-	-	-
135	MPhil (Law) Sem-I	-	-	-	-	-
136	MPhil (Law) Sem-II	-	-	-	-	-
137	MPhil (Library and InformationSci) Sem-I	-	-	-	-	-
138	MPhil (Library and InformationSci) Sem-II	-	-	-	-	-
139	MPhil (Mathematics) Sem-I	-	-	-	-	-
140	MPhil (Mathematics) Sem-II	-	-	-	-	-
141	MPhil (Psychology) Sem-I	-	-	-	-	-
142	MPhil (Psychology) Sem-II	-	-	-	-	-
143	MPhil (Sanskrit) Sem-I	-	-	-	-	-
144	MPhil (Sanskrit) Sem-II	-	-	-	-	-
145	MPhil (SocialWork) Sem-I	-	-	-	-	-
146	MPhil (SocialWork) Sem-II	-	-	-	-	-
147	MPhil (Sociology) Sem-I	-	-	-	-	-
148	MPhil (Sociology) Sem-II	-	-	-	-	-
149	MPhil (Life Sciences) Sem-I	-	-	-	-	-
150	MPhil (Life Sciences) Sem-II	-	-	-	-	-
151	MSc (Organic Chemistry) Sem-I	-	-	-	-	-
152	MSc (Organic Chemistry) Sem-II	-	-	-	-	-
153	MHM (Hospital Management) Sem-I	-	-	-	-	-
154	MHM (Hospital Management) Sem-II	-	-	-	-	-
155	MHM (Hospital Management) Sem-III	-	-	-	-	-
156	MHM (Hospital Management) Sem-IV	-	-	-	-	-
	<b>Total</b>	<b>131</b>	<b>140</b>	<b>100</b>	<b>124</b>	<b>112</b>



  
 Controller of Examinations  
 Hemchandracharya  
 North Gujarat University  
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